



<b>Job Title</b>	<b>NPD Quality Leader</b>					
<b>Job Level</b>	4A					
<b>Location</b>	SBP					
<b>Business Unit</b>	P&SC					
<b>Function</b>	Quality					
<b>Leader</b>	Global Quality Systems Project Leader					
<b>People Leadership</b>	No direct reports					
<b>Role Purpose</b>						
<p>To provide expert technical support to new packaging development activity, and to work cross-functionally to ensure that new developments are adequately specified, tested and approved to ensure the quality and performance of new products fully meet the expectations of all key stakeholders.</p>						
<b>Responsibilities</b>						
<ul style="list-style-type: none"> <li>• Participate in cross functional teams which work to ensure successful delivery of Premium packaging development projects to the agreed shipping dates, specified quality and marketing criteria.</li> <li>• Ensure cross functional teams are working collaboratively on key NPD projects and take a lead role in ensuring there is minimal risk to Quality.</li> <li>• Lead on the cascading of NPD activity through the various stage-gates, engaging the appropriate senior leaders and teams.</li> <li>• Ensure that at the earliest stage of design, all requirements and risks for quality and performance are adequately addressed and that a management plan is in place when required.</li> <li>• Conduct technical reviews of suppliers and factory capabilities to ensure that limitations are addressed or that designs are amended to ensure that essential quality requirements are not compromised and maintain supplier engagement by building robust relationships.</li> <li>• Assist in the development of technical specifications, quality requirements and manufacturing specifications appropriate for the development of Premium packaging formats and ensure that they are agreed and signed off.</li> <li>• Through agreed NPD processes, help the packaging team to ensure successful component development which meets defined criteria in terms of quality and functionality, verifying 'fit &amp; form'.</li> <li>• Ensure that prototypes are developed for testing at key stages and design and verify rigorous testing protocols for prototypes (including transit testing) and ensure that first production materials match in all fundamental ways the prototypes previously approved.</li> <li>• Conduct incoming verification on newly developed high risk Premium materials, checking against developed standards, report results and follow up on any required actions.</li> <li>• Manage the process for creation of Global Brand Standards for all newly developed premium products and ensure that standards are clearly communicated to manufacturing teams in advance of any trialling/commissioning of new products.</li> <li>• Demonstrate behaviours in line with our diversity and inclusion aim, which is to create and promote a diverse and inclusive culture at WG&amp;S where ideas, differences and views are respected and where all employees are encouraged to create their own personal legacy.</li> </ul>						
<b>Key Performance Metrics:</b>						
<table border="1"> <thead> <tr> <th>KPI</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>1. Right First time launch of NPD projects</td> <td>Ensure robust Risk Assessment process is adhered too, be actively engaged to deliver Premium NPD projects, to the specified Quality and Marketing Global brand standards.</td> </tr> </tbody> </table>			KPI	Description	1. Right First time launch of NPD projects	Ensure robust Risk Assessment process is adhered too, be actively engaged to deliver Premium NPD projects, to the specified Quality and Marketing Global brand standards.
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2.	Global Brand standards	Create Global brand standards for all new Premium NPD projects and ensure deployment via Stage gate process to ensure alignment of the standard across our local markets.	
3.	NPD Project Reviews	Ensure that project reviews are completed and learnings captured for future reference, to drive focus of effective analysis and investigations to prevent any re –occurrence.	

Created by:	Colin Kelly
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