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| **Job Title** | **Supplier Quality Engineer** |
| **Business Unit / Group Function** | OBU |
| **BU Team / Sub-Function** | Quality |
| **Location** | SBP |
| **Leader** | Supplier Quality Area Leader |
| **People Leadership** | NA |
| **Job Level** | 4B |
| **Role Purpose**To work closely with WGS material suppliers to optimise material performance and align supplier manufacturing capability to the requirements of both high-speed manufacturing and a premium quality portfolio. To ensure material quality issues are investigated appropriately and that root cause is determined and CAPA are implemented and maintained. |
| **Accountabilities*** Work closely with and support manufacturing teams, to provide support and expertise on major material performance issues and to ensure specification requirements are aligned to the requirements of a high speed, premium quality operation.
* Work collaboratively with procurement and NPD to set specifications and standards, and support NPD activities within the supply base that optimize material quality across the end-to-end WGS supply chain.
* Contribute to the assurance of packaging quality through engaging in a program of supplier audit, delivery of quality standards and ongoing supplier development.
* Nurture and build action-oriented partnerships with key suppliers to further develop material performance and optimise standards of quality.
* Update and maintain both Component Quality and Delivery Standards. "
* Facilitate the qualification and formal assessment of new suppliers, ensuring they meet the specification requirements and quality standards to support WGS P&SC operations.
* Maintain the supplier audit schedule in line with QMS requirements, working collaboratively with Compliance team to conduct scheduled audits in a timely and accurate manner and to support suppliers with non-conformance resolution.
* Investigate material quality related customer complaints with suppliers, establish root cause, and ensure that robust preventative actions are implemented.
* Maintain and develop Supplier Non-Conformance Management systems, ensuring effective communication of issues with the supply base and validation and verification of implemented corrective and preventative actions.
* Maintain the key Supplier Quality performance metrics of MDN's/MDR's and Supplier Audit, accurately reporting weekly/monthly as necessary, using the data to drive supplier development initiatives
* Update and maintain Supplier Quality process maps and process documentation in accordance with the WGW governance structure and the requirements of our QMS.
* Work collaboratively with peers and colleagues, coaching and developing Quality Technicians, Line Leaders and Lean teams in Material Quality Standards.
* Apply learnings from identified training and development activities required to perform in role.
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| Date: | 15/11/2021 |
| HRBP: | Michelle McAree |
| Date of last revision: | 15/11/2021 |