|  |  |  |
| --- | --- | --- |
| **Job Title** | | **Supplier Quality Engineer** |
| **Business Unit / Group Function** | | OBU |
| **BU Team / Sub-Function** | | Quality |
| **Location** | | SBP |
| **Leader** | | Supplier Quality Area Leader |
| **People Leadership** | | NA |
| **Job Level** | | 4B |
| **Role Purpose**  To work closely with WGS material suppliers to optimise material performance and align supplier manufacturing capability to the requirements of both high-speed manufacturing and a premium quality portfolio. To ensure material quality issues are investigated appropriately and that root cause is determined and CAPA are implemented and maintained. | | |
| **Accountabilities**   * Work closely with and support manufacturing teams, to provide support and expertise on major material performance issues and to ensure specification requirements are aligned to the requirements of a high speed, premium quality operation. * Work collaboratively with procurement and NPD to set specifications and standards, and support NPD activities within the supply base that optimize material quality across the end-to-end WGS supply chain. * Contribute to the assurance of packaging quality through engaging in a program of supplier audit, delivery of quality standards and ongoing supplier development. * Nurture and build action-oriented partnerships with key suppliers to further develop material performance and optimise standards of quality. * Update and maintain both Component Quality and Delivery Standards. " * Facilitate the qualification and formal assessment of new suppliers, ensuring they meet the specification requirements and quality standards to support WGS P&SC operations. * Maintain the supplier audit schedule in line with QMS requirements, working collaboratively with Compliance team to conduct scheduled audits in a timely and accurate manner and to support suppliers with non-conformance resolution. * Investigate material quality related customer complaints with suppliers, establish root cause, and ensure that robust preventative actions are implemented. * Maintain and develop Supplier Non-Conformance Management systems, ensuring effective communication of issues with the supply base and validation and verification of implemented corrective and preventative actions. * Maintain the key Supplier Quality performance metrics of MDN's/MDR's and Supplier Audit, accurately reporting weekly/monthly as necessary, using the data to drive supplier development initiatives * Update and maintain Supplier Quality process maps and process documentation in accordance with the WGW governance structure and the requirements of our QMS. * Work collaboratively with peers and colleagues, coaching and developing Quality Technicians, Line Leaders and Lean teams in Material Quality Standards. * Apply learnings from identified training and development activities required to perform in role. | | |
| Created by: | John Shields | |
| Date: | 15/11/2021 | |
| HRBP: | Michelle McAree | |
| Date of last revision: | 15/11/2021 | |