ROLE PROFILE

Role Title	Head of Technology - Delivery
Business Unit / Group Function	Central Services
BU Team / Sub-Function	Group Technology Services
Location	Arete
Team Leader Role	Chief Technology & Business Growth Officer
Team Members	Yes
Role Level	3A

Role Purpose

Responsible for leading the successful delivery of priority digital/technology initiatives that drives innovation and enable to organisation to meet their digital ambitions.

Acting as a key interface between technology and the business, ensuring business needs are clearly understood and managed appropriately

Accountabilities

- Lead the delivery of the technology plan to support the Company's ambition to digitalise the business based on the following key design principles: cyber security, data privacy, productivity/efficiency gains, digital services, affordability, business fit and Cloud first.
- Work closely with the Technology Services team to translate business requirements into technology delivery roadmaps overseeing the full cycle of programmes and projects that meet customer needs and business objectives
- Oversee the delivery of end to end technical programmes, ensuring appropriate prioritisation, governance, resource management, change management and the deployment of best practice methodologies to ensure completion on time, in budget and to the required standards.
- Champion the use of consistent delivery frameworks (eg. Agile, Waterfall, Hybrid)
- Drive innovation in technology solutions to improve operational performance and user experience, supporting the delivery of a modern digital workplace.
- Be accountable for ensuring all activities comply with the appropriate Governance framework: Group/GTS standards, policies, controls, reporting requirements, methodologies
- Regularly monitor and report on delivery progress to the CTO and relevant stakeholders to ensure projects stay on track and budgets are proactively managed to deliver agreed outcomes in the most effective and cost-efficient way.
- Support the development of a secure and efficient digital archive to ensure the management and preservation of historical records and materials.
- Effectively and proactively manage the retirement plans for obsolete technologies in line with industry roadmaps, best practice, and the effective use of resources and costs.
- Select, onboard and manage vendors and external delivery partners to drive efficient and timely delivery of projects.
- Build and lead a highly capable team with a practical and thorough approach to all the team activities, continuously develop the capabilities of the team and all team members, and build well thought-out and realistic succession

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Creation Date:	December 2025
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Date of last revision:	01/12/2025