

Job Title	Head of Operational Improvement
Job Level	3A
Location	SBP
Business Unit	Group Packaging and Supply Chain
Function	Bottling
Leader	Bottling Director
People Leadership	Yes
Role Purpose	

Role Purpose

To lead the delivery of the Team Performance System (TPS), formal process improvement and change initiatives across all global manufacturing areas, in turn embedding manufacturing excellence as a sustained way of working.

Accountabilities

- Responsible for the delivery of sustained performance and efficiencies through successful embedding of the WG&S Team Performance System (TPS) tools and ways of working.
- Lead the TPS agenda across all OBU areas, ensuring processes, KPI's, ways of working and team capabilities are developed and maximised.
- Review cost, quality, productivity and root cause analysis processes to identify areas of opportunity for continual operational improvement and efficiency gain
- Develop the tools, templates and processes that improve and harmonise ways of working and ensure successful embedding across all global manufacturing sites.
- Ensure compliance with all Health & Safety, Environmental and Customs & Excise Legislation and regulatory bodies including relevant regulated licence conditions.
- Provide expertise to all global manufacturing areas, actively seek out improvement opportunities and support the teams to conduct fact based analysis and problem solving and develop actionable recommendations to drive business impact that improves cost, efficiency and performance.
- Build trusting working relationships by interacting with all bottling, quality and engineering teams at all levels and acting with highest integrity.
- Work collaboratively with the OBU teams and other key stakeholders to harness strong cross functional relationships that ensures alignment to operational initiatives that support the business, commercial and marketing 5 year plans.
- Train and coach manufacturing excellence methodologies across bottling site teams and ensure successful understanding, competency development and embedding of practices. Continually assess adherence.
- Complete post implementation analysis to evaluate improvement and develop the appropriate reporting mechanisms to ensure teams, sites and OBU Board are kept up to date on progress.
- Own key communications to the global bottling sites and leadership teams relaying progress, areas of focus and risks.

Created by:	Craig Cramner
Date:	October 2021
HRBP:	Judith Sommerville
Date of last revision:	October 2021

