



WILLIAM GRANT & SONS

ROLE PROFILE

Job Title	Business Application Analyst
Business Unit / Group Function	ODC / CS
BU Team / Sub-Function	GTS
Location	Edison, NJ
Team Leader	Regional Business Solutions Manager
Team Members	No
Job Level	4B
Role Purpose This role is responsible for analyzing business processes, gathering requirements, configuring and maintaining business applications, and ensuring data integrity and system efficiency. Collaborate with business teams to translate business needs into technical solutions and support ongoing optimizations.	
Accountabilities <ul style="list-style-type: none">• Collaborate with relevant business teams to confirm business requirements, solution design and implementation plans, as well as to provide support and training in using the relevant applications• Liaise with business teams, global GTS, and vendors to implement system enhancements and optimizations in line with business strategies and issue resolution• Provide end-to-end system support for all relevant business applications (ensure support calls are closed within service level targets and ensure system uptime meets agreed business targets, etc.)• Design, develop, administer and support technical solutions for business applications that deliver key business information and functionality in the agreed format• Identify opportunities to streamline or automate business processes through technology• Develop testing plans, perform UAT, and validate data integrity between systems• Proactively share knowledge with other team members, updating and documenting procedures• Administer and support application databases, reports and interfaces to ensure maximum data integrity and efficient access and performance• Establish and maintain successful relationships with key business team members, and vendors in line with the company values• Develop required documentation (Functional Design Specifications, Testing Templates, Data Integration Flows, etc.) and adhere to internal processes and best practice methodologies.	