



WILLIAM GRANT & SONS

ROLE PROFILE

Role Title	Process Quality Lead
Internal Reference	OBU-0438
Business Unit / Group Function	OBU
BU Team / Sub-Function	Quality
Location	SBP
Team Leader Role	Manufacturing Quality Leader
Role Level	4A
Team Members	No
Role Purpose	
To develop and improve product safety, quality and process compliance to internal and legislative standards to enable the business to meet and exceed customer and consumer expectations.	
Accountabilities	
<ul style="list-style-type: none">• Develop the framework for Product Safety@Source within Packaging Quality and develop and deploy roadmap for implementation aligned with relevant external certification requirements.• Support Site Quality teams to deliver requirements of Product Safety@Source and develop and deploy KPIs and monitoring programmes.• Monitor and report on Quality Improvement KPIs across packaging operations identifying trends and deploying relevant initiatives to support QA improvement activities and system solutions and effectively communicating performance and status to relevant teams.• Lead systemic quality improvement opportunities identified via performance data or because of a serious quality incident.• Working with Packaging Operations and site Quality teams, establish governance and change control processes that ensure QC (PCR) checks are maintained and aligned with process maps, control plans and stored in IFS, IQMS, and other relevant databases.• Maintain all Manufacturing Quality process maps, control plans and associated documentation in accordance with the WGW governance structure and the requirements of IQMS.• Work with MRB teams to manage all Quality Held stock, ensuring ownership, accountability and actions are in place and working effectively at each site and develop overall reporting data.• Deliver guidance on quality assurance procedures and their practical implementation were required.• Develop and implement Quality training programmes to support packaging operations.	