



WILLIAM GRANT & SONS

ROLE PROFILE

Role Title	Engineering Services Technician
Internal Reference	OBU-0423
Business Unit / Group Function	OBU
BU Team / Sub-Function	Packaging
Location	SBP
Team Leader Role	Engineering Services Team Leader
Role Level	5
Team Members	No
Role Purpose To provide technical expertise to ensure maximum efficiency and performance from engineering assets and support the delivery of the SBP Packaging and Supply Chain strategy. To be compliant with all relevant H&S & ISO standards at all times.	
Accountabilities •Ensure that safe working practices and quality procedures are strictly followed to ensure compliance with HMRC, environmental legislation and ISO requirements to produce a safe product. •To provide technical support to ensure maximum efficiency from production and engineering assets, ensuring planned and corrective maintenance tasks are completed as scheduled. •Manage contractors as and when required as per contractor management procedure. •Ensure maximum business benefit from all budget spend. •Act as a quality guardian in the end-to-end production process monitoring compliance, taking accountability to deliver excellence in our products, ensuring perfection for the customer and consumer. •Build and maintain key relationships with bottling, vat hall and site maintenance personnel, providing a high level of customer service and ensuring objectives are implemented throughout SBP. •To lead and support team based improvement projects and provide support to NPD / project engineering departments throughout all project stages. •Be committed to delivering excellence – act as an innovator, driving change and identifying and implementing continuous improvement initiatives. •Contribute appropriately to team meetings and support the implementation of all team initiatives. •Demonstrate behaviours in line with our diversity and inclusion aim, which is to create and promote a diverse and inclusive culture at WG&S where ideas, differences and views are respected and where all employees are encouraged to create their own personal legacy.	
Key Performance Metrics: KPI Description 1.Maintenance Standards - Ensure the processing of maintenance tasks from conception to completion are fully compliant and logged within IFS. 2.Compliance - Ensure legislative compliance standards are adhered to and met in relation to bottling and service area maintenance activities. Positively contribute to a zero-non-conformance culture by supporting internal / external audit requirements. 3. Continuous Improvement - Strive to improve current maintenance practice and delivery, embracing cutting edge technologies and promoting their implementation.	