



WILLIAM GRANT & SONS

ROLE PROFILE

Role Title	Technical Programme & Delivery Leader
Internal Reference	CEN-0211
Business Unit/ Group Function	Central Services
BU Team / Sub-Function	Group Technology Services
Location	SBP
Team Leader Role	Head of Group Technology Services
Role Level	3B
Team Members	Yes
Role Purpose To provide effective management of the IT technical programme ensuring and all IT technical projects adhere to established project governance and controls and delivery is aligned to business and IT strategic plans and priorities. Support the definition and implementation of the Global IT strategy with responsibility for the management of the GTS PMO function ensuring clear definition and application of project standards, reporting and project governance.	
Accountabilities • Manage the IT technical delivery programme, establishing and agreeing business priorities to deliver globally aligned benefits and services • Establish successful stakeholder relationships, managing expectations in the delivery, support and enhancements of IT Services, including leading Steering Group Meetings and Global Forums • Ensure delivery of compliant services through rationalisation and alignment with the company global technical blue print • Recruit, retain, lead, motivate and develop the team in line with the Company Values to maximise employee engagement • Lead cross-functional teams to ensure project delivery • Coach, develop and mentor team members ensuring: (1) effective cross-training of skills, (2) development plans are aligned with personal and team goals, and (3) challenging objectives • Manage team financials ensuring: (1) budgets and 5 year plans are properly defined, (2) spend is maintained and tracked within budget and (3) all necessary capital expenditure is submitted for approval. • Support the definition and delivery of IT policies, procedures and infrastructure standards in line with best practice • Develop and operate global processes which are aligned with ITIL and Prince2 methodologies to deliver agile solutions which exploit technology to generate business value and competitive advantage	
Created by:	Chris Rydings
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