

ROLE PROFILE

Role Title	Business Account Manager
Internal Reference	BBUCOM-0164
Business Unit / Group Function	BBU
BU Team / Sub-Function	BBU - Commercial
Location	Singapore
Team Leader Role	Country Manager – Philippines & Singapore
Role Level	4A
Team Members	Yes

Role Purpose

Manage in-market execution of commercial brand activity, implement local commercial plan, and develop sales team's capability. Deliver both competitive marketplace results and maximise long-term sustainable value growth. Manage relationship with the local distribution partners with particular attention to economic interests, performance track record and capability and investment allocations.

Accountabilities

- Understand local market, shopper, consumer, and customer insights to input into local planning, build actionable growth drivers and inform commercial decisions
- Use RTC methodology and available/relevant data to ensure prioritisation of geographies, segmentation and classification of outlet universe and development appropriate capacity planning to inform workforce plans
- Develop portfolio sales plan in region (target channels/segments/classifications and delivery of Minimum Execution Standards objectives) together with local distribution partners and Country Manager. Ensure this is reflective of local commercial plans, BBU 5-year plan and A&P guidelines
- Work with Country Manager, to support distribution partners with plan execution in line with local RTC plans and commercial capability build as appropriate to ensure delivery of local objectives
- Manage the planning and allocation of local A&P+CI budgets to distribution partners and key accounts according to agreed commercial plans
- Monitor sales performance, producing commercial scorecard and act upon outcomes; Manage and effectively track pricing, depletion, and stock in trade levels at regional sub-distribution partners
- Manage development of the right regional activations for our brands together with the local distribution partners and local marketing teams to drive brand performance in the market with a goal to build long term brand equity
- Execute growth drivers across key channels and segments, in line with clear activation parameters, and an M&E framework, continuously incorporating learnings from campaign effectiveness and efficiency
- Manage and effectively track pricing, promotions, and trade terms, in line with the global NRM framework
- Manage negotiations with local distribution partners and customers (if applicable) together with Country Manager to ensure delivery of local plans and objectives
- Participate in the creation of a flexible and practical suite of tools that enable markets to plan resources and A&P to target key market opportunities within key channels aligned to brand and local commercial plans
- Ensure high quality sales operations and a capable sales force (at distributors or WG&S, as applicable) to guarantee excellent execution standards across all outlets
- Ensure in-market teams and distribution partners effectively execute planned marketing activities in line



with agreed annual plans and ongoing operating rhythm (Lockdowns, Quarterly Sales Briefings, Commercial Forecasts etc)

• Develop and maintain strong professional and productive relationships with external distribution partners