



Job Title	Application Technical Analyst
Business Unit	Group Functions
Function/Region	Group Technology Services
Location	SBP
Leader	Apps Tech Leader
People Leadership	No
Job Level	4B
Role Purpose	
To develop, support, deliver, administer business applications and the EDI solution in line with business needs, utilising appropriate technical tools and techniques aligned to WGS Corporate GTS strategy.	
Accountabilities	
<ul style="list-style-type: none">• Help design, develop, administer, and support technical solutions (including databases, EDI, reports, business logic, integration) across business applications ensuring accurate and timely delivery of key business information and functionality• Help coordinate and support EDI development requests, UAT cycles, live cut-overs, post implementation support and root cause analysis• Work closely with functional pillars and relevant business contacts to gather and confirm business requirements and participate in solution design, as well as provide support and training• Work closely with other GTS teams (such as Operations, Architects, and Client Services, Info Sec) to ensure architecture and infrastructure that underpins business applications and EDI solution is correctly specified, robust, secure, and performant• Liaise with 3rd parties (such as ERP vendor, trading partners, EDI targets, DBAs,) to oversee and coordinate externally delivered solutions• Provide end-to-end support across business applications and EDI solution ensuring support calls are closed within SLAs and that system uptime meets agreed business targets• Develop required documentation and adhering to internal processes and best practice methodologies	