# **ROLE PROFILE**

| Job Title                             | Reward Administrator        |
|---------------------------------------|-----------------------------|
| <b>Business Unit / Group Function</b> | Central Services            |
| BU Team / Sub-Function                | Human Resources             |
| Location                              | SBP                         |
| Leader                                | HR Business Partner, Reward |
| People Leadership                     | No                          |
| Job Level                             | 5                           |

#### **Role Purpose**

Provide administrative support to the Reward team, the Global HR team and the wider business in respect of Reward related activities.

#### Accountabilities

- Provide comprehensive HR administration support for Reward related activities
- Maintain and administer the HR systems
- Support the global HR team with queries and any changes/updates required to the HR systems
- Responding to basic people related data requests from the wider HR team
- Maintain accurate and timely Reward related reports
- Providing administrative support in relation to the Performance Management System
- Supporting the delivery of benefit communications (e.g. flexible holidays, cycle to work)
- Provide administrative support on strategic Reward initiatives, both annual (e.g. pay review and bonus) and on an ad hoc basis
- Administration support in relation to Employee Led Giving and D&I initiatives, as required

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### Competencies

| Working with People   | Planning and Organising   | Applying Expertise and  |
|---|---|---|
| working with reopte   |   | Technology  |
| <ul> <li>Demonstrates an interest in<br/>and understanding of others</li> <li>Adapts to the team and<br/>builds team spirit</li> <li>Recognises and rewards the<br/>contribution of others</li> <li>Listens, consults others and<br/>communicates proactively</li> <li>Supports and cares for others</li> <li>Develops and openly</li> <li>communicates self-insight,<br/>such as an awareness of own<br/>strengths and weaknesses</li> </ul> | <ul> <li>Sets clearly defined objectives</li> <li>Plans activities and projects well in<br/>advance and takes account of<br/>possible changing circumstances</li> <li>Identifies and organises resources<br/>needed to accomplish tasks</li> <li>Manages time effectively</li> <li>Monitors performance against<br/>deadlines and milestones</li> </ul>   | <ul> <li>Applies specialist and detailed<br/>technical expertise</li> <li>Develops job knowledge and<br/>expertise through continual<br/>professional development</li> <li>Shares expertise and knowledge<br/>with others</li> <li>Uses technology to achieve work<br/>objectives</li> <li>Demonstrates appropriate physical<br/>co-ordination and endurance,<br/>manual skill, spatial awareness and<br/>dexterity</li> <li>Demonstrates an understanding of<br/>different organisational<br/>departments and functions</li> </ul> |
| Delivering Results & Meeting<br>Customer Expectations<br>• Focuses on customer needs<br>and satisfaction<br>• Sets high standards for<br>quality and quantity<br>• Monitors and maintains<br>quality and productivity<br>• Works in a systematic,<br>methodical and orderly way<br>• Consistently achieves project<br>goals   | <ul> <li>Analysing</li> <li>Analyses numerical data, verbal data and all other sources of information</li> <li>Breaks information into component parts, patterns and relationships</li> <li>Probes for further information or greater understanding of a problem</li> <li>Makes rational judgements from the available information and analysis</li> <li>Produces workable solutions to a range of problems</li> <li>Demonstrates an understanding of a much larger system</li> </ul> | <ul> <li>Following Instructions and<br/>Procedures</li> <li>Appropriately follows instructions<br/>from others without unnecessarily<br/>challenging authority</li> <li>Follows procedures and policies</li> <li>Keeps to schedules; arrives<br/>punctually for work and meetings</li> <li>Demonstrates commitment to the<br/>organisation</li> <li>Complies with legal obligations<br/>and safety requirements of the role</li> </ul>  |

## Skills and Experience

Strong technical competence in IT and HR Systems

Advanced Excel skills essential

Experience of working in an HR environment

Experience of supporting reward systems and processes within a fast-paced business environment